

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------|---------|------------------|
| S42 | 11714 | (averag\$3 or mean or median or mode or expect\$3) with (time or interval or period or frame) with (transmit\$3 or transmiss\$3 or send\$3 or sent) with (packet or cell or message) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | ON | 2007/12/06 15:06 |
| S43 | 25 | ("5392450" "5502722" "5615212" "5680392" "5796741" "5844905" "5886992" "5936953").PN. OR ("6404756").URPN. | US-PGPUB; USPAT; USOCR | ADJ | OFF | 2007/12/06 15:06 |
| S44 | 7 | S43 and (average or mean) | US-PGPUB; USPAT; USOCR | ADJ | OFF | 2007/12/06 15:06 |
| S45 | 92 | S42 and RTS\$3CTS | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | ON | 2007/12/06 15:06 |
| S46 | 147 | S42 and ((reservation or reserved) channel) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | ON | 2007/12/06 15:06 |
| S47 | 2 | 09/774944.app. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | ON | 2007/12/06 15:06 |
| S48 | 2 | ("7254641").PN. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/12/06 15:06 |

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| S49 | 41 | ((("7012888") or ("7230946") or ("6529499") or ("6445695") or ("6766377") or ("6687251") or ("6674713") or ("6353446") or ("6389426") or ("6763333") or ("7086062") or ("7225139") or ("7167899") or ("5459780") or ("6301480") or ("6678718") or ("6122364") or ("20020071541") or ("6704412") or ("6704409")).PN. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/12/06 15:06 |
| S50 | 20 | ((("7012888") or ("7230946") or ("6529499") or ("6445695") or ("6766377") or ("6687251") or ("6674713") or ("6353446") or ("6389426") or ("6763333") or ("7086062") or ("7225139") or ("7167899") or ("5459780") or ("6301480") or ("6678718") or ("6122364") or ("20020071541") or ("6704412") or ("6704409")).PN. | US-PGPUB; USPAT | OR | OFF | 2007/12/06 15:06 |
| S51 | 6 | ((("6072486") or ("7036087") or ("6448986") or ("5986657") or ("5825357") or ("5390295")).PN. | US-PGPUB; USPAT | OR | OFF | 2007/12/06 15:06 |
| S52 | 5 | ((("20060136843") or ("20030184583") or ("20010035882") or ("20040254465") or ("20060293942")).PN. | US-PGPUB; USPAT | OR | OFF | 2007/12/06 15:06 |
| S55 | 246 | (pie or piechart or pie\$3chart) with interface | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |
| S56 | 13 | ("5491779" "5513271" "5734888" "5844572").PN. OR ("6320586").URPN. | US-PGPUB; USPAT; USOCR | ADJ | OFF | 2007/12/06 15:06 |
| S58 | 4 | ((("6704409") or ("6771765")).PN. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/12/06 15:06 |

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| S59 | 11 | (call\$3 adj3 (agent or operator) adj3 history) and database | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |
| S60 | 36 | ("20010014143" "20020046030" "20020046200" "20020046202" "20020111811" "20030191632" "20040111310" "20040165717" "4048452" "4737983" "4757529" "4893301" "4953204" "5036535" "5073890" "5193110" "5206903" "5278898" "5309513" "5325292" "5369695" "5825869" "5903641" "6044355" "6120298" "6128280" "6128380" "6163607" "6356632" "6408064" "6408066" "6510220" "6704410" "6745172" "6771765" "6782391").PN. OR ("7110525"). URPN. | US-PGPUB; USPAT; USOCR | ADJ | OFF | 2007/12/06 15:06 |
| S61 | 22 | ("4510351" "5386464" "5450480" "5511116" "5592542" "5696811" "5793861" "5946386" "6263066" "6356633" "6449356").PN. OR ("6771765"). URPN. | US-PGPUB; USPAT; USOCR | ADJ | OFF | 2007/12/06 15:06 |
| S62 | 68 | S61 or S60 or S59 | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |
| S63 | 1686 | (VoIP or VoP) adj3 phone | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |
| S64 | 118 | S63 and (operator or agent) and (call or contact) adj3 center) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |

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| S65 | 10 | S62 and (VoIP) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |
| S66 | 18154 | ((379/265.01,265.02,265.05,265.06,265.07,265.09,266.01-266.1) or (370/351-385)).CCLS. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/12/06 15:06 |
| S67 | 216 | S66 and (media gateway) and (database) and priority | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |
| S68 | 19 | S66 and (cti) and (database) and qos and (web server) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |
| S69 | 95 | S66 and (gateway) and (database) and qos and (web server) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 15:06 |

INTERFERENCE

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------|---------|------------------|
| L1 | 1612 | ((370/353,354,384) or (379/265.06, 265.09)).CCLS. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | OR | OFF | 2007/12/06 16:00 |
| L3 | 1 | L1 and (((contact center) or hub or server) with (router or hub) with (agent\$3 or operator\$3 or contact\$3) with (criteria or rule\$3 or law\$3 or condition\$3)).clm. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 16:03 |
| L4 | 10 | L1 and (((contact center) or hub or server) with (agent\$3 or operator\$3 or contact\$3) with (criteria or rule\$3 or law\$3 or condition\$3)).clm. | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB | ADJ | OFF | 2007/12/06 16:04 |